WAHID S. CONTRACTOR

www.linkedin.com/in/wahidcontractor
(860) 280-6837 ● wcontractor@gmail.com

An accomplished IT professional offering a unique blend of technology skills, business strategic awareness, and financial acumen with a demonstrated ability of leading successful enterprise-level projects & programs. Creating solutions for the Insurance and Financial Services Industries for over 15 years. Seeking an opportunity with an organization that values creativity and delivery and needs help making a difference in their space. Available for relocation.

Project/Program Management	JIRA	Python	SQL
Team Building & Leadership	Pandas	Git/Github	Agile/Scrum
Vendor Management	Cloud Technologies	Markdown	Big Data

PROFESSIONAL EXPERIENCE

Chubb Ltd.   Whitehouse Station, NJ

Portfolio Manager – Data   2015-Present

- Partnered with Business Analytics and Actuarial stakeholders on requirements, project scope, and budgets for all data project in PRS.
- Influenced data product roadmaps by refining features and stories with Business Product Management.
- Managed teams of Informatica & SSIS developers and data analysts on data integration projects.
- Integrated 5 policy administration systems into a common view of Personal Lines data creating a single source of truth for policy reporting.
- Created a data pipeline on MS Azure achieving the data needs for Operational Reporting, Analytics, and Actuarial.
- Implemented the first DevOps pipeline to automate deployments for IICS and SQLDW deployments at Chubb.
- Converted 150,000 policies into Chubb policy administration systems turning Chubb into the largest high net worth P&C Carrier in the US.
- Migrated 30+ TBs of historical data from 25+ legacy systems into the Chubb environment.
- Enabled business access to historical data through SSRS reports for policy, claim, or billing inquiry.
- Ran Data Operations providing keep the lights on support for 15+ systems in Chubb PRS, improving systems reliability and resolving data integrity issues.
- Created standards, best practices, and evaluated tools implemented across data projects.

Travelers Insurance Co.   Hartford, CT

Project Manager   2009-2015

- Utilized Agile and Waterfall methodologies to deliver enterprise-level projects and programs.
- Lead a team of IT and business users to establish a data driven process, resulting in the termination of 500,000 Agency and Agent appointments and savings of $15M in appointment fees for Travelers.
- Built a data quality system responsible for improving the quality of data from 62% to 99% over a 6-month period for critical attributes and relationships.
- Designed and generated ad-hoc reports for business users to gain access to and operationalize data.
- Created a sales leads tool for Travelers UK that generated over $2M in premium in the first 4 months.
- Implemented an enterprise campaign management system that distributed email and mail campaigns to Travelers Agents and Agencies.

WAHID S. CONTRACTOR

www.linkedin.com/in/wahidcontractor
(860) 280-6837 ● wcontractor@gmail.com

American International Group, Inc. (AIG)   Houston, TX

Applications Analyst

- Created technology tools to aid a captive agent field force of about 2000 Financial Advisors.
- Administered a sales leads system that generated over 1-billion dollars in assets sold and retained.
- Worked with Regional Vice Presidents in the Sales and Marketing area to define and document enhancements to CRM and Leads systems.
- Managed the release of these enhancements through to production by setting deliverables for developers, testers, and business users.

TEKSystems Inc.   Houston, TX

Systems Administrator

- Project Lead for a laptop rollout consisting of 1800 Dell laptop's in a 2-month period for a Fortune 100 company; managed a team of 20 technicians.

Ramesys Corp.   South Plainfield, NJ

Level 2 Support Representative – Team Lead

- Provided phone support to over 1000 small and medium sized hotels and US Military bases in support of their custom property management system. Answered over 20 calls daily with a 90% same day closure rate.
- Administration of SCO-UNIX and Red Hat Linux servers including: maintaining remote access ability, managing users, permissions, directory structure, TCP/IP configuration, and bash shell script writing.
- Redesigned and maintained the support intranet web site, used by 25 people in the support department as a knowledge repository for troubleshooting all Ramesys products.

PROFESSIONAL CERTIFICATIONS

Professional Scrum Master I   Scrum.org
Certified Scaled Agilist (SAFe)   Scaled Agile Academy

EDUCATION & PROFESSIONAL DEVELOPMENT

A. S. in Management information system   Raritan Valley Community College
B. S. Management Information Systems   Rowan University

Python for Everybody   Coursera
Introduction to Interactive Programming with Python   Coursera
Gamificaiton   Coursera